

Workforce Ready: Career Skills Workshop Series

Register by visiting the link
below or scan the QR code:

wsbcss.org/CareerSkillsWorkshop/



Dorothy Inghram Learning Center
670 East Carnegie Drive
San Bernardino, CA 92408

Virtual - Zoom Platform

11:00 a.m. or 2:00 p.m.

May 20, 2025

Part 1: Customer Service Skills

Learn customer service fundamentals, handle tough situations and improve communication and problem-solving skills.

May 27, 2025

Part 2: Resume Building and Job Applications

Use AI tools and templates to create a resume, showcase transferable skills, and confidently complete job applications (online and paper-based).

June 3, 2025

Part 3: Interview Skills and Professional Communication

Practice answering interview questions, learn how to explain skills and improve both in-person and digital communication techniques.

10:00 a.m.

May 22, 2025

Part 1: Customer Service Skills

Learn customer service fundamentals, handle tough situations and improve communication and problem-solving skills.

May 29, 2025

Part 2: Resume Building and Job Applications

Use AI tools and templates to build a resume, highlight your transferable skills and confidently complete job applications (online and paper-based).

June 5, 2025

Part 3: Interview Skills and Professional Communication

Practice answering interview questions, learn how to explain skills and improve both in-person and digital communication techniques.